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Primary Measure\*

Supplemental+

# County Performance Workbook – Measure Access

## Instructions & Notes

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## Identifying Disparities

As part of the Integrated Plan (IP) counties are required to evaluate disparities across each of the statewide behavioral health goals. To evaluate disparities, counties should compare the rates in each measure by demographic groups where applicable/available (e.g., race, sex, or age).

Some Phase 1 measures are counts that have been normalized at the county population level. However, county officials will need to do additional analyses to normalize by demographic subpopulation in order to evaluate disparities. These measures are identified in the notes section of the tables below. For detailed step-by-step instructions on conducting this analysis, please refer to the Appendix.

## Priority Statewide Behavioral Health Goals

### Priority Statewide Behavioral Health Goal 1: Access to Care

#### Primary Measure\* – Specialty Mental Health Services (SMHS) Penetration Rates for Adults and Children & Youth

**Links:**

- » (Adult) [Adult MHS Demographic Dashboard \(AB470\) | Behavioral Health Reporting](#)
- » (Children and Youth) [Children and Youth MHS Demographic Dashboard \(AB470\) | Behavioral Health Reporting](#)

**Measure Description:**

Penetration rates of Adults (age 21 and over) and Children & Youth (under 21) that received one or more SMHS through a Mental Health Plan by State Fiscal Year.

**Access Instructions:**

- » Access the dashboards with the links provided (note: there are two dashboards, one for Adults and one for Children and Youth). Repeat the following steps for each dashboard.
- » Scroll to the "Demographic Data" report tool section.
- » The dashboard default tab is the "Pen Rate" tab on the bottom.
- » Click on the filter arrow on the left and select desired demographic and year filters (note: you have to complete each filter).
  - » Health Delivery Care System: Select "Mental Health Plan."
  - » Health Plan: Select the county health plan you are interested in or "Statewide."
  - » MH Type: Select "Specialty Mental Health Services."
  - » Demographic Category: Select "Sex."
  - » Demographic Groups: Select all options.
  - » Fiscal Year: Select the year you are interested in viewing.

#### **Notes Pertaining to Data Shown in County Performance Workbook:**

- » This measure can be found in two dashboards – one for adults, and one for children and youth.
- » This measure is stratified by demographic group only (i.e., age, gender, or race). DHCS is working to calculate a single county-specific rate. At this time, a gender-specific rate has been included in the workbook for reference.

### **Primary Measure\* – Non-Specialty Mental Health Service (NSMHS) Penetration Rates for Adults & Children & Youth**

#### **Links:**

- » (Adult) [Adult MHS Demographic Dashboard \(AB470\) | Behavioral Health Reporting](#)
- » (Children and Youth) [Children and Youth MHS Demographic Dashboard \(AB470\) | Behavioral Health Reporting](#)

**Measure Description:**

Penetration rates of Adults (age 21 and over) and Children & Youth (under 21 years) enrolled in a Medi-Cal managed care plan (MCP) that received one or more NSMHS by State Fiscal Year.

**Access Instructions:**

- » Access the dashboards with the links provided (note: there are two dashboards, one for Adults and one for Children and Youth). Repeat the following steps for each dashboard.
- » Scroll to the "Demographic Data" report tool section.
- » Click on the filter arrow on the right and select desired demographic and year filters (note: you have to complete each filter).
  - » Health Delivery Care System: Select "Managed Care Plan."
  - » Health Plan: Select the county health plan you are interested in or "Statewide."
  - » MH Type: Select "Mental Health Services."
  - » Demographic Category: Select "Sex."
  - » Demographic Groups: Select all options.
  - » Fiscal Year: Select the year you are interested in viewing.
- » The dashboard default tab is the "Pen Rate" tab on the bottom.

**Notes Pertaining to Data Shown in County Performance Workbook:**

- » This measure can be found in two dashboards – one for adults, and one for children and youth.
- » This measure is stratified by demographic group only (i.e., age, gender, or race). DHCS is working to calculate a single county-specific rate. At this time, a gender-specific rate has been included in the workbook for reference.
- » The statewide mean is the calculated average of NSMHS rates across all counties.

Primary Measure\* – Initiation of Substance Use Disorder Treatment (IET-INI)

Link: [Bold Goals | Medi-Cal Transformation](#)

Measure Description:

The percentage of new substance use disorder (SUD) episodes that result in treatment initiation for persons 13 years and older as of the SUD episode date.

Initiation of SUD Treatment: The percentage of new SUD episodes that result in treatment initiation through an inpatient SUD admission, outpatient visit, intensive outpatient encounter, partial hospitalization, telehealth visit or medication treatment within 14 days.

Access Instructions:

- » Access the dashboard with the link provided.
- » Scroll down to dashboard titled "Improve follow up for mental health and substance use disorder by 50%."
- » In the dropdown "Select Measure from Dropdown below," select "Initiation of substance use disorder treatment (IET-INI)."
- » In the dropdown "Select the Year from Dropdown below," select the year of interest.

Notes Pertaining to Data Shown in County Performance Workbook:

- » Rates displayed in the workbook are at the county-level; data for counties with small sample sizes has been suppressed and coded as "N/A."
- » Rates in the public-facing dashboard are available at the regional-level only; county stratifications are available below for references:

Regions	Counties/Cities
Central Coast Region	Monterey, San Benito, San Luis Obispo, Santa Barbara, Santa Cruz, Ventura

Regions	Counties/Cities
North/Mountain Region	Alpine, Amador, Butte, Calaveras, Colusa, Del Norte, El Dorado, Glenn, Humboldt, Inyo, Lassen, Mariposa, Modoc, Mono, Nevada, Placer, Plumas, Shasta, Sierra, Siskiyou, Sutter, Tehama, Trinity, Tuolumne, Yuba
San Francisco Bay/Sacramento Region	Alameda, Contra Costa, Lake, Marin, Mendocino, Napa, Sacramento, San Francisco, San Mateo, Santa Clara, Solano, Sonoma, Yolo
San Joaquin Valley Region	Fresno, Kern, Kings, Madera, Merced, San Joaquin, Stanislaus, Tulare
Southeastern Region	Imperial, Riverside, San Bernardino
Southern Coast Region	Los Angeles, Orange, San Diego

## Priority Statewide Behavioral Health Goal 2: Homelessness

**Primary Measure\*** – Point-In-Time (PIT) Count Rate of People Experiencing Homelessness (Rate per 10,000 people by CoC Region)

**Link:** [CoC Homeless Populations and Subpopulations Reports – U.S. Department of Housing and Urban Development](#)

### Measure Description:

Rate of Persons Experiencing Homelessness on a PIT count out of every 10,000 people (total population) by Continuum of Care region.

**Access Instructions:**

- » Access the website with the link provided.
- » To review county-specific data, filter by:
  - » All Years: Select relevant year.
  - » All Scopes: Select "For a CoC."
  - » All States: Select "California."
  - » All CoCs: All CoCs.
  - » Click "Filter" button.
  - » Select the CoC of interest from the PDFs available on the right.
  - » Download the PDF of interest.
  - » Identify total number of homeless individuals in the PDF provided. (See row on "Total Homeless Persons" under table titled "Summary of persons in each household type." The farthest right column "Total" lists the total count of homeless persons.)
- » To review state-specific data, filter by:
  - » All Years: Select relevant year.
  - » All Scopes: Select "For a State."
  - » All States: Select "California."
  - » Click "Filter" button.
  - » Download the state-specific PDF.
  - » Identify total number of homeless individuals in the PDF provided. (See row on "Total Homeless Persons" under table titled "Summary of persons in each household type." The farthest right column "Total" lists the total count of homeless persons.)

**Notes Pertaining to Data Shown in County Performance Workbook:**

- » This dashboard leverages data from the U.S. Department of Housing and Urban Development 2023 Annual Homeless Assessment Report to Congress (AHAR).
- » Data is available at the Continuum of Care (CoC) level only; California has 44 CoCs:
  - » Alpine, Inyo, and Mono Counties CoC; Amador, Calaveras, Mariposa, Tuolumne Counties CoC; Colusa, Glenn, Trinity Counties CoC; Fresno and Madera Counties CoC; Kings and Tulare Counties CoC; Monterey

and San Benito Counties CoC; Shasta, Siskiyou, Lassen, Plumas, Del Norte, Modoc, and Sierra Counties CoC; and Yuba and Sutter Counties CoC.

- » LA County consists of multiple CoCs, and includes the Los Angeles CoC, Glendale CoC, Long Beach CoC, and Pasadena CoC.
- » Data has been converted from a count of individuals to a rate per 10,000 residents, standardized using population estimates from the U.S. Census Population Estimates Program for the corresponding population, time period and geography.
- » When identifying disparities, please see the appendix for detailed step by step instructions to normalize by demographic subpopulation.
- » The statewide rate for this measure is provided by the measure source; the statewide median is calculated.

### **Supplemental Measure+ – Point-In-Time (PIT) Count Rate of People Experiencing Homelessness with Severe Mental Illness (SMI) (Rate per 10,000 people by CoC Region)**

**Link:** [CoC Homeless Populations and Subpopulations Reports – U.S. Department of Housing and Urban Development](#)

#### **Measure Description:**

Rate of Persons Experiencing Homelessness with SMI on a PIT count out of every 10,000 people (total population) by Continuum of Care region.

#### **Access Instructions:**

- » Access the website with the link provided.
- » To review county-specific data, filter by:
  - » All Years: Select relevant year.
  - » All Scopes: Select "For a CoC."
  - » All States: Select "California."



- » All CoCs: All CoCs.
- » Click "Filter" button.
- » Select the CoC of interest from the PDFs available on the right.
- » Download the PDF of interest.
- » Identify total number of severely mentally ill individuals in the PDF provided. (See the Summary of all other populations reported section.)
- » To review state-specific data, filter by:
  - » All Years: Select relevant year.
  - » All Scopes: Select "For a State."
  - » All States: Select "California."
  - » Click "Filter" button.
  - » Download the state-specific PDF.
  - » Identify total number of severely mentally ill individuals in the PDF provided. (See the Summary of all other populations reported section.)

#### **Notes Pertaining to Data Shown in County Performance Workbook:**

- » Data is available at the Continuum of Care (CoC) level only; California has 44 CoCs:
  - » Alpine, Inyo, and Mono Counties CoC; Amador, Calaveras, Mariposa, Tuolumne Counties CoC; Colusa, Glenn, Trinity Counties CoC; Fresno and Madera Counties CoC; Kings and Tulare Counties CoC; Monterey and San Benito Counties CoC; Shasta, Siskiyou, Lassen, Plumas, Del Norte, Modoc, and Sierra Counties CoC; and Yuba and Sutter Counties CoC.
  - » LA County consists of multiple CoCs, and includes the Los Angeles CoC, Glendale CoC, Long Beach CoC, and Pasadena CoC.
- » Data has been converted from a count of individuals to a rate per 10,000 residents, standardized using population estimates from the U.S. Census Population Estimates Program for the corresponding population, time period and geography.
- » When identifying disparities, please see the appendix for detailed step by step instructions to normalize by demographic subpopulation.

- » The statewide rate for this measure is provided by the measure source; the statewide median is calculated.

## **Supplemental Measure+ – Point-In-Time (PIT) Count Rate of People Experiencing Homelessness with Substance Use Disorder (SUD) (Rate per 10,000 people by CoC Region)**

**Link:** [CoC Homeless Populations and Subpopulations Reports – U.S. Department of Housing and Urban Development](#)

### **Measure Description:**

Rate of Persons Experiencing Homelessness with SUD on a PIT count out of every 10,000 people (total population) by Continuum of Care region.

### **Access Instructions:**

- » Access the website with the link provided.
- » To review county-specific data, filter by:
  - » All Years: Select relevant year.
  - » All Scopes: Select "For a CoC."
  - » All States: Select "California."
  - » All CoCs: All CoCs.
  - » Click "Filter" button.
  - » Select the CoC of interest from the PDFs available on the right.
  - » Download the PDF of interest.
  - » Identify total number of individuals with chronic substance abuse in the PDF provided. (See the Summary of all other populations reported section.)
- » To review state-specific data, filter by:
  - » All Years: Select relevant year.
  - » All Scopes: Select "For a State."
  - » All States: Select "California."

- » Click "Filter" button.
- » Download the state-specific PDF.
- » Identify total number of individuals with chronic substance abuse in the PDF provided. (See the Summary of all other populations reported section.)

**Notes Pertaining to Data Shown in County Performance Workbook:**

- » Data is available at the Continuum of Care (CoC) level only; California has 44 CoCs:
  - Alpine, Inyo, and Mono Counties CoC; Amador, Calaveras, Mariposa, Tuolumne Counties CoC; Colusa, Glenn, Trinity Counties CoC; Fresno and Madera Counties CoC; Kings and Tulare Counties CoC; Monterey and San Benito Counties CoC; Shasta, Siskiyou, Lassen, Plumas, Del Norte, Modoc, and Sierra Counties CoC; and Yuba and Sutter Counties CoC.
  - LA County consists of multiple CoCs, and includes the Los Angeles CoC, Glendale CoC, Long Beach CoC, and Pasadena CoC.
- » Data has been converted from a count of individuals to a rate per 10,000 residents, standardized using population estimates from the U.S. Census Population Estimates Program for the corresponding population, time period and geography.
- » When identifying disparities, please see the appendix for detailed step by step instructions to normalize by demographic subpopulation.
- » The statewide rate for this measure is provided by the measure source; the statewide median is calculated.

## Supplemental Measure+ – Rate of People Experiencing Homelessness Who Accessed Services from a Continuum of Care (CoC) (Rate per 10,000 people by CoC Region)

**Link:** [Homeless Data Integration System - California Interagency Council on Homelessness](#)

### Measure Description:

Rate of Persons Experiencing Homelessness who accessed the homelessness services from a California CoC out of every 10,000 people (total population) by Continuum of Care region.

### Access Instructions:

- » Access the dashboard with the link provided.
- » Scroll to the "People Experiencing Homelessness Who California Served" graphic.
- » In the "Select a Continuum of Care for All dropdown, " select the COC you are interested or select "Statewide."
- » In the "Select a Calendar Year" dropdown, select the calendar year you are interested in.
- » View the total count of people experiencing homelessness who California served in the display text next to the map in blue.

### Notes Pertaining to Data Shown in County Performance Workbook:

- » This dashboard leverages data from the Homeless Data Integration System (HDIS).
- » Data is available at the Continuum of Care (CoC) level only; California has 44 CoCs:
  - » Alpine, Inyo, and Mono Counties CoC; Amador, Calaveras, Mariposa, Tuolumne Counties CoC; Colusa, Glenn, Trinity Counties CoC; Fresno and Madera Counties CoC; Kings and Tulare Counties CoC; Monterey

and San Benito Counties CoC; Shasta, Siskiyou, Lassen, Plumas, Del Norte, Modoc, and Sierra Counties CoC; and Yuba and Sutter Counties CoC.

- » LA County consists of multiple CoCs, and includes the Los Angeles CoC, Glendale CoC, Long Beach CoC, and Pasadena CoC.
- » Data has been converted from a count of individuals to a rate per 10,000 residents, standardized using population estimates from the U.S. Census Population Estimates Program for the corresponding population, time period and geography.
- » When identifying disparities, please see the appendix for detailed step by step instructions to normalize by demographic subpopulation.
- » The statewide rate for this measure is provided by the measure source; the statewide median is calculated.
- » This measure will increase as people access services.

## Priority Statewide Behavioral Health Goal 3: Institutionalization

### Primary Measure\* – Inpatient Administrative Days

#### Links:

- » (Adult) [Adult MHS Demographic Dashboard \(AB470\) | Behavioral Health Reporting](#)
- » (Children and Youth) [Children and Youth MHS Demographic Dashboard \(AB470\) | Behavioral Health Reporting](#)

#### Measure Description:

Average inpatient administrative days per MCP SMHS beneficiaries by demographics.

During a hospital stay, the Mental Health Plan (MHP) shall authorize payment for administrative day services if the following criteria are met: (1) beneficiary no longer needs inpatient care, but has previously met medical necessity criteria for reimbursement of acute psychiatric inpatient hospital services; (2) there is no appropriate, non-acute treatment facility within a reasonable geographic area; and (3) the hospital demonstrates attempts to transfer to a lower level of care by documenting contacts with a minimum of five appropriate, non-acute treatment facilities per week.

#### Access Instructions:

- » Access the "Adults Age 21 and Over Mental Health Services Demographic" dashboard with the link provided.
- » Navigate to the "Utilization Data."
- » The dashboard default tab is the "Util per Beneficiary" tab on the bottom.  
**Change this to "Total Utilization."**
- » Click on the arrow on the left of the screen and select one value per filter:
  - » Health Care Delivery System: Mental Health Plan
  - » Health Plan: Select county of interest or "Statewide."
  - » MH Type: Select "Specialty Mental Health Services."
  - » Demographic Category: Select "Sex."
  - » Demographic Groups: Select all options.
  - » Fiscal Year: Select fiscal year of interest.
  - » MH Service Description: Select "INPATIENT\_ADMIN."
- » Repeat the same steps for the Children and Youth dashboard.

#### Notes Pertaining to Data Shown in County Performance Workbook:

- » This measure can be found in two dashboards – one for adults, and one for children and youth.
- » This measure is stratified by demographic group only (i.e., age, gender, or race). DHCS is working to calculate a single county-specific rate. At this time, a gender-specific rate has been included in the workbook for reference.

- » The “Inpatient Administrative Days” data for certain counties is not displayed on the dashboard due to the suppression rules.
- » Counties can use the Statewide Rate to support their resource planning.
- » Stays in institutional settings are sometimes clinically appropriate and therefore the goal is not to reduce institutionalization to zero. These measures are to provide context and transparency about the numbers of individuals utilizing inpatient and institutional settings in a county, and how long they are staying in those settings.

## Supplemental Measure+ – 14-Day Involuntary Detention Rates

**Link:** [California Involuntary Detentions Data Report](#)

### Measure Description:

14-Day Intensive Treatment involuntary detention. Totals not inclusive of all Lanterman-Petris Short (T) Act D designated facilities due to incomplete data reported.

### Access Instructions:

- » Access the PDF with the link above.
- » Start at Page 4 – find the table titled “Involuntary Detention Rates Per 10,000 by Category and County.”
- » Find the rate of your county under the column “14-Day Intensive Treatment.”

### Notes Pertaining to Data Shown in County Performance Workbook:

- » Counties with specific data not reported by county are marked with “\*”
- » Counties with suppressed data to protect health information and personal information per DHCS’ guidelines are marked with “\*\*\*\*”

- » If data was suppressed or unreported, it is marked as "N/A" in the workbook.
- » Stays in institutional settings are sometimes clinically appropriate and therefore the goal is not to reduce institutionalization to zero. These measures are to provide context and transparency about the numbers of individuals utilizing inpatient and institutional settings in a county, and how long they are staying in those settings.

## Supplemental Measure+ – 30-Day Involuntary Detention Rates

**Link:** [California Involuntary Detentions Data Report](#)

### Measure Description:

30-Day Intensive Treatment involuntary detention. Totals not inclusive of all Lanterman-Petris Short (LPS) Act D designated facilities due to incomplete data reported.

### Access Instructions:

- » Access the PDF with the link above.
- » Start at Page 4 – find the table titled "Involuntary Detention Rates Per 10,000 by Category and County."
- » Find the rate of your county under the column "30-Day Intensive Treatment."

### Notes Pertaining to Data Shown in County Performance Workbook:

- » Counties with specific data not reported by county are marked with "\*\*"
- » Counties with suppressed data to protect health information and personal information per DHCS' guidelines are marked with "\*\*\*\*"
- » If data was suppressed or unreported, it is marked as "N/A" in the workbook.



- » Stays in institutional settings are sometimes clinically appropriate and therefore the goal is not to reduce institutionalization to zero. These measures are to provide context and transparency about the numbers of individuals utilizing inpatient and institutional settings in a county, and how long they are staying in those settings.

## Supplemental Measure+ – 180-Day Post-Certification Involuntary Detention Rates

**Link:** [California Involuntary Detentions Data Report](#)

### Measure Description:

180-Day post-certification intensive treatment involuntary detention. Totals not inclusive of all Lanterman-Petris Short (LPS) Act D designated facilities due to incomplete data reported.

### Access Instructions:

- » Access the PDF with the link above.
- » Start at Page 4 – find the table titled “Involuntary Detention Rates Per 10,000 by Category and County.”
- » Find the rate of your county under the column “180-Day Post Certification Intensive Treatment.”

### Notes Pertaining to Data Shown in County Performance Workbook:

- » Counties with specific data not reported by county are marked with “\*”
- » Counties with suppressed data to protect health information and personal information per DHCS’ guidelines are marked with “\*\*\*”
- » If data was suppressed or unreported, it is marked as “N/A” in the workbook.

- » Stays in institutional settings are sometimes clinically appropriate and therefore the goal is not to reduce institutionalization to zero. These measures are to provide context and transparency about the numbers of individuals utilizing inpatient and institutional settings in a county, and how long they are staying in those settings.

## Supplemental Measure+ – Temporary Conservatorship Rates

**Link:** [California Involuntary Detentions Data Report](#)

### Measure Description:

Temporary conservatorships. Totals not inclusive of all Lanterman-Petris Short (LPS) Act D designated facilities due to incomplete data reported.

### Access Instructions:

- » Access the PDF with the link above.
- » Start at Page 4 – find the table titled "Involuntary Detention Rates Per 10,000 by Category and County."
- » Find the rate of your county under the column "Temporary Conservatorships."

### Notes Pertaining to Data Shown in County Performance Workbook:

- » Counties with specific data not reported by county are marked with "\*\*"
- » Counties with suppressed data to protect health information and personal information per DHCS' guidelines are marked with "\*\*\*\*"
- » If data was suppressed or unreported, it is marked as "N/A" in the workbook.
- » Stays in institutional settings are sometimes clinically appropriate and therefore the goal is not to reduce institutionalization to zero. These measures are to provide context and transparency about the numbers of

individuals utilizing inpatient and institutional settings in a county, and how long they are staying in those settings.

## Supplemental Measure+ – Permanent Conservatorship Rates

**Link:** [California Involuntary Detentions Data Report](#)

### Measure Description:

Permanent conservatorships. Totals not inclusive of all Lanterman-Petris Short (LPS) Act D designated facilities due to incomplete data reported.

### Access Instructions:

- » Access the PDF with the link above.
- » Start at Page 4 – find the table titled “Involuntary Detention Rates Per 10,000 by Category and County.”
- » Find the rate of your county under the column “Permanent Conservatorships.”

### Notes Pertaining to Data Shown in County Performance Workbook:

- » Counties with specific data not reported by county are marked with “\*”
- » Counties with suppressed data to protect health information and personal information per DHCS’ guidelines are marked with “\*\*\*”
- » If data was suppressed or unreported, it is marked as “N/A” in the workbook.
- » Stays in institutional settings are sometimes clinically appropriate and therefore the goal is not to reduce institutionalization to zero. These measures are to provide context and transparency about the numbers of individuals utilizing inpatient and institutional settings in a county, and how long they are staying in those settings.

## Supplemental Measure+ – SMHS Crisis Service Utilization – Crisis Residential Tx Services

### Links:

- (Adult) [Adult MHS Demographic Dashboard \(AB470\) | Behavioral Health Reporting](#)
- (Children and Youth) [Children and Youth MHS Demographic Dashboard \(AB470\) | Behavioral Health Reporting](#)

### Measure Description:

SMHS Crisis Services Utilization beneficiary counts for Adults (age 21 and over) and Children & Youth (under 21 years) for Crisis Residential Tx Services.

### Access Instructions:

- » Access the dashboards with the links provided (note: there are two dashboards, one for Adults and one for Children and Youth). Repeat the following steps for each dashboard.
- » Scroll to the "Utilization Data" report tool section
- » The dashboard default tab is the "Util per Beneficiary" tab on the bottom.  
**Change this to "Beneficiary Counts."**
- » Click on the filter selection pane on the left and select desired demographic and year filters (note: you have to complete each filter).
  - » Health Delivery Care System: Select "Mental Health Plan."
  - » Health Plan: Select the county health plan you are interested in or "Statewide."
  - » MH Type: Select "Specialty Mental Health Services."
  - » Demographic Category: Select "Sex."
  - » Demographic Groups: Select all options.
  - » Fiscal Year: Select the year you are interested in viewing.
  - » MH Service Description: Select "Crisis Residential Tx Services."

**Notes Pertaining to Data Shown in County Performance Workbook:**

- » This measure can be found in two dashboards – one for adults, and one for children and youth.
- » This measure is stratified by demographic group only (i.e., age, gender, or race). DHCS is working to calculate a single county-specific rate. At this time, a gender-specific rate has been included in the workbook for reference.
- » Counties with no data or with data that is suppressed are marked with “N/A”.
- » Data has been converted from a count of individuals to a rate per 100,000 residents, standardized using population estimates from the U.S. Census Population Estimates Program for the corresponding population, time period and geography.
- » When identifying disparities, please see the appendix for detailed step by step instructions to normalize by demographic subpopulation.
- » The statewide utilization per beneficiary for this measure is provided by the measure source.
- » Stays in institutional settings are sometimes clinically appropriate and therefore the goal is not to reduce institutionalization to zero. These measures are to provide context and transparency about the numbers of individuals utilizing inpatient and institutional settings in a county, and how long they are staying in those settings.
- » Increasing access to crisis services may reduce or prevent unnecessary admissions to institutional facilities.

## Supplemental Measure+ – SMHS Crisis Service Utilization – Crisis Intervention

**Links:**

- » (Adult) [Adult MHS Demographic Dashboard \(AB470\) | Behavioral Health Reporting](#)

- » (Children and Youth) [Children and Youth MHS Demographic Dashboard \(AB470\) | Behavioral Health Reporting](#)

### Measure Description:

SMHS Crisis Services Utilization beneficiary counts for Adults (age 21 and over) and Children & Youth (under 21 years) for Crisis Intervention Services.

### Access Instructions:

- » Access the dashboards with the links provided (note: there are two dashboards, one for Adults and one for Children and Youth). Repeat the following steps for each dashboard.
- » Scroll to the "Utilization Data" report tool section.
- » The dashboard default tab is the "Util per Beneficiary" tab on the bottom.  
**Change this to "Beneficiary Count."**
- » Click on the filter selection pane on the left and select desired demographic and year filters (note: you have to complete each filter).
  - » Health Delivery Care System: Select "Mental Health Plan."
  - » Health Plan: Select the county health plan you are interested in or "Statewide."
  - » MH Type: Select "Specialty Mental Health Services."
  - » Demographic Category: Select "Sex."
  - » Demographic Groups: Select all options.
  - » Fiscal Year: Select the year you are interested in viewing.
  - » MH Service Description: Select "Crisis Intervention."

### Notes Pertaining to Data Shown in County Performance Workbook:

- » This measure can be found in two dashboards – one for adults, and one for children and youth.
- » This measure is stratified by demographic group only (i.e., age, gender, or race). DHCS is working to calculate a single county-specific rate. At this time, a gender-specific rate has been included in the workbook for reference.

- » Counties with no data or with data that is suppressed are marked with "N/A".
- » Data has been converted from a count of individuals to a rate per 100,000 residents, standardized using population estimates from the U.S. Census Population Estimates Program for the corresponding population, time period and geography.
- » When identifying disparities, please see the appendix for detailed step by step instructions to normalize by demographic subpopulation.
- » The statewide utilization per beneficiary for this measure is provided by the measure source.
- » Stays in institutional settings are sometimes clinically appropriate and therefore the goal is not to reduce institutionalization to zero. These measures are to provide context and transparency about the numbers of individuals utilizing inpatient and institutional settings in a county, and how long they are staying in those settings.
- » Increasing access to crisis services may reduce or prevent unnecessary admissions to institutional facilities.

## Supplemental Measure+ – SMHS Crisis Service Utilization – Crisis Stabilization

### Links:

- » (Adult) [Adult MHS Demographic Dashboard \(AB470\) | Behavioral Health Reporting](#)
- » (Children and Youth) [Children and Youth MHS Demographic Dashboard \(AB470\) | Behavioral Health Reporting](#)

### Measure Description:

SMHS Crisis Services Utilization beneficiary counts for Adults (age 21 and over) and Children & Youth (under 21 years) for Crisis Stabilization Services.

**Access Instructions:**

- » Access the dashboards with the links provided (note: there are two dashboards, one for Adults and one for Children and Youth). Repeat the following steps for each dashboard.
- » Scroll to the "Utilization Data" report tool section.
- » The dashboard default tab is the "Util per Beneficiary" tab on the bottom.
- » **Change this to "Beneficiary Count."**
- » Click on the filter selection pane on the left and select desired demographic and year filters (note: you have to complete each filter).
  - » Health Delivery Care System: Select "Mental Health Plan."
  - » Health Plan: Select the county health plan you are interested in or "Statewide."
  - » MH Type: Select "Specialty Mental Health Services."
  - » Demographic Category: Select "Sex."
  - » Demographic Groups: Select "All Options."
  - » Fiscal Year: Select the year you are interested in viewing.
  - » MH Service Description: Select "Crisis Stabilization."

**Notes Pertaining to Data Shown in County Performance Workbook:**

- » This measure can be found in two dashboards – one for adults, and one for children and youth.
- » This measure is stratified by demographic group only (i.e., age, gender, or race). DHCS is working to calculate a single county-specific rate. At this time, a gender-specific rate has been included in the workbook for reference.
- » Counties with no data or with data that is suppressed are marked with "N/A".
- » Data has been converted from a count of individuals to a rate per 100,000 residents, standardized using population estimates from the U.S. Census Population Estimates Program for the corresponding population, time period and geography.
- » When identifying disparities, please see the appendix for detailed step by step instructions to normalize by demographic subpopulation.



- » The statewide utilization per beneficiary for this measure is provided by the measure source.
- » Stays in institutional settings are sometimes clinically appropriate and therefore the goal is not to reduce institutionalization to zero. These measures are to provide context and transparency about the numbers of individuals utilizing inpatient and institutional settings in a county, and how long they are staying in those settings.
- » Increasing access to crisis services may reduce or prevent unnecessary admissions to institutional facilities.

## Priority Statewide Behavioral Health Goal 4: Justice-Involvement

### Primary Measure\* – Arrests: Adults and Juvenile Rates

**Link:** [State of California Department of Justice - OpenJustice](#)

#### Measure Description:

- 1) Arrest counts for felonies and misdemeanors offenses for adults 18 years of age and older in probation and within department. Ability to look at the counts for felonies, misdemeanors, and status offenses for a specific year.
- 2) Arrest counts within the department or in probation for felonies, misdemeanors and status offenses for juveniles under 18 years of age, by year.

#### Access Instructions:

- » Access the dashboard with the link provided.
- » To access Arrests, select the following filters:
  - » Jurisdiction Counties: Select your county or "All Counties."
  - » Statistical Years: 2014-2023 or select specific years

- » Type of Offense: All
- » Age Ranges: All Adults
- » Gender: All
- » Ethnicity: All
- » Then click on "Submit" to run the report.
- » View felony and misdemeanor arrest disposition counts.
- » To access the Juvenile Arrests, repeat the same but select the Age Ranges: "All Juveniles."

#### **Notes Pertaining to Data Shown in County Performance Workbook:**

- » Data has been converted from a count of individuals to a rate per 100,000 residents, standardized using population estimates from the U.S. Census Population Estimates Program for the corresponding population, time period and geography.
- » When identifying disparities, please see the appendix for detailed step by step instructions to normalize by demographic subpopulation.
- » The statewide rate for this measure is provided by measure source; the statewide median is calculated.

### **Supplemental Measure+ – Adult Recidivism Conviction Rate**

**Link:** [CDCR Recidivism | Tableau Public](#)

#### **Measure Description:**

Percentage of Adult Recidivism three-year Conviction rate over time by County of Release.

#### **Access Instructions:**

- » Access the dashboard with the link provided.
- » Under "Recidivism Over Time and Place," select "Convictions."

- » Scroll to the Rate by County of Release map. Make sure the fiscal year is set to 2018-19.
- » Click on the county you are interested in in the map to view the rate.
- » You can select values in the demographic/characteristic drop down menu to stratify by other values.

**Notes Pertaining to Data Shown in County Performance Workbook:**

- » The statewide rate for this measure is provided by measure source; the statewide median is calculated.

**Supplemental Measure+ – Incompetent to Stand Trial (IST) Counts**

**Link:** [FY 23-24 Reconciled Data Report & Memo](#)

**Measure Description:**

Department of State Hospitals Incompetent to Stand Trial (IST) Counts Year to Date Totals.

**Access Instructions:**

- » Access the dataset with the link provided (a PDF document).
- » View the chart provided on page 3.
- » Find the county of interest and look under the column labeled "Initial Count - FY2023-24 IST Determinations."

**Notes Pertaining to Data Shown in County Performance Workbook:**

- » Data has been converted from a count of individuals to a rate per 100,000 residents, standardized using population estimates from the U.S. Census Population Estimates Program for the corresponding population, time period and geography.

- » When identifying disparities, please see the appendix for detailed step by step instructions to normalize by demographic subpopulation.
- » The statewide rate for this measure is provided by measure source; the statewide median is calculated.

## Priority Statewide Behavioral Health Goal 5: Removal of Children from Home

### Primary Measure\* – Children in Foster Care

**Link:** [Point in Time/In Care Report California Child Welfare Indicators Project \(CCWIP\)](#)

#### Measure Description:

Point in Time/In Care Counts of children in foster care including all children who have an open child welfare or probation supervised placement episode in the CWS/CMS system.

#### Access Instructions:

- » Access the dashboard with the link provided.
- » Click on the "Multi County View" button on the left.
- » Find the county list under the line chart and click on the county of interest (deselect "California") or view statewide data by selecting the "California" option.
- » Hover over the line chart to see counts of children in foster care.
- » You can also click on the "Data Table" link to view the counts in a table format.
- » Click on the "Report Options" button if you want to change the time period begin year or intervals.

**Notes Pertaining to Data Shown in County Performance Workbook:**

- » Data has been converted from a count of individuals to a rate per 100,000 residents, standardized using population estimates from the U.S. Census Population Estimates Program for the corresponding population, time period and geography.
- » When identifying disparities, please see the appendix for detailed step by step instructions to normalize by demographic subpopulation.
- » The statewide rate for this measure is provided by measure source; the statewide median is calculated.

## Supplemental Measure+ – Open Child Welfare Case SMHS Penetration Rates

**Link:** [Children And Youth With An Open Child Welfare Case SMHS Performance Dashboard | Behavioral Health Reporting](#)

**Measure Description:**

Children and Youth under age 21 years with an Open Child Welfare Case SMHS Penetration Rates.

**Access Instructions:**

- » Access the “Children and Youth with an Open Child Welfare Case Specialty Mental Health Services (SMHS) Performance Dashboard” with the link provided.
- » Navigate to the first dashboard labeled “Demographics - SMHS Penetration Rates Dashboard.”
- » Click on the arrow on the left of the screen and select one value per filter:
  - » CA Geography: Filter select the county you are interested in and/or “Statewide.”
  - » Fiscal Year: Filter select the fiscal year(s) you are interested in.

- » Demographic Category: Select "All" or a specific age range.
- » The Pen Rate tab will be selected by default where you can view penetration rates.

**Notes Pertaining to Data Shown in County Performance Workbook:**

- » The statewide rate for this measure is provided by measure source; the statewide median is calculated.

## Supplemental Measure+ – Child Maltreatment Substantiations

**Link:** [Child Maltreatment Substantiation Rates Report California Child Welfare Indicators Project \(CCWIP\)](#)

**Measure Description:**

Incidence of child maltreatment substantiations in children (0 - 17 years) per 1,000.

**Access Instructions:**

- » Access the dashboard with the link provided.
- » Click on the "Data Table" tab on the top - next to "Line Chart."
- » On the left, click on the "Report Options."
  - » In Begin Year, click on the year of interest.
  - » Under Counties, select county of interest or "California."
  - » Under Report Output, select "Substantiations: Incidence per 1,000 Children."
  - » In Row Dimension, select "Age Group."

You can also download this measure as an Excel report.

**Notes Pertaining to Data Shown in County Performance Workbook:**

- » Some counties are listed as "N/A" due to lack of information from the measure source.
- » Masking is performed to protect the privacy of individuals served by the California Department of Social Services (CDSS) and comply with [CDSS data de-identification guidelines](#). Values of 1 to 10 and calculations based on values of 1 to 10 are masked ('M' or '\*'). In stratified views of the data, additional values (the lowest available) are masked to prevent calculation of values 1 to 10.
- » The statewide rate for this measure is provided by measure source; the statewide median is calculated.

## Priority Statewide Behavioral Health Goal 6: Untreated Behavioral Health Conditions

**Primary Measure\*** – Follow-up after Emergency Department Visit for Substance Use (FUA-30)

**Link:** [Medi-Cal Managed Care Technical Report - Volume 4](#)

### Measure Description:

The percentage of emergency department (ED) visits among members age 13 years and older with a principal diagnosis of substance use disorder (SUD), or any diagnosis of drug overdose, for which there was follow-up within 30 days of the ED visit (31 total days). (FUA-30).

### Access Instructions:

- » Access the report with the link provided.
- » Select the Benchmark Comparison Tab to review the FUA measure scores.

- » Review the score(s) for the reporting unit that you are interested in. (Most reporting units are counties.)

#### **Notes Pertaining to Data Shown in County Performance Workbook:**

- » In the measure source linked above, most counties have multiple rates, representing rates from the different Medi-Cal Managed Care plans.
- » This workbook leverages county-specific rates calculated by DHCS; the dashboard linked above leverages plan-specific rates which may differ from the county-specific rates reflected in the workbook.
- » The statewide rate is calculated by DHCS.
- » This measure should be analyzed alongside Follow-up after Emergency Department Visit for Mental Illness (FUM-30).

### **Primary Measure\* – Follow-up after Emergency Department Visit for Mental Illness (FUM-30)**

**Link:** [Medi-Cal Managed Care Technical Report - Volume 4](#)

#### **Measure Description:**

The percentage of emergency department (ED) visits for members 6 years of age and older with a principal diagnosis of mental illness, or any diagnosis of intentional self-harm, and had a mental health follow-up service within 30 days of the ED visit (31 total days). (FUM-30).

#### **Access Instructions:**

- » Access the report with the link provided.
- » Select the Benchmark Comparison Tab to review the FUM measure scores.
- » Review the score(s) for the reporting unit that you are interested in. (Most reporting units are counties.)



**Notes Pertaining to Data Shown in County Performance Workbook:**

- » In the measure source linked above, most counties have multiple rates, representing rates from the different Medi-Cal Managed Care plans.
- » This workbook leverages county-specific rates calculated by DHCS; the dashboard linked above leverages plan-specific rates which may differ from the county-specific rates reflected in the workbook.
- » The statewide rate is calculated by DHCS.
- » This measure should be analyzed alongside Follow-up after Emergency Department Visit for Substance Use (FUA-30).

### **Supplemental Measure+ – Adults that needed help for emotional/mental health problems or use of alcohol/drugs who had no visits for mental/drug/alcohol issues in past year (CHIS)**

**Link:** [Log in | UCLA Center for Health Policy Research](#)

**Measure Description:**

Percentage of adults that needed help for emotional/mental health problems or use of alcohol/drugs who had no visits for mental/drug/alcohol issues in past year (CHIS).

This measure combines the survey results of two CHIS survey questions:

- 1) Needed help for emotional/mental health problems or use of alcohol/drug: Adults
- 2) Visits to a professional for mental/drug/alcohol issues in past year: Adults

Respondents were asked: "In the past 12 months, how many visits did you make to a professional for problems with your (mental or emotional health?/ use of alcohol

or drugs?/mental or emotional health and your use of alcohol or drugs?} Do not count overnight hospital stays."

**Access Instructions:**

- » Create an account/log in. In the Geographic area, select county of interest.
- » In the "Topic" option, search for and select "Needed help for emotional/mental health problems or use of alcohol/drug: Adults."
- » In the Compare Topics option, search for and select "Visits to a professional for mental/drug/alcohol issues in past year: Adults."
- » Click on "Get Data" button to review the measure.

**Notes Pertaining to Data Shown in County Performance Workbook:**

- » Imperial County's rate is "statistically unstable" per measure source.
- » The statewide rate for this measure is provided by measure source; the statewide median is calculated.

# Additional Goals

## Additional Goal 1: Care Experience

**Primary Measure\*** – Perception of Cultural Appropriateness/Quality Domain Score (CPS)

**Link:** [CA Consumer Perception Survey Statewide Report](#)

### Measure Description:

CA Consumer Perception Survey (CPS) Perception of Access Domain Mean Score for Adults (18-59 yr), Youth (13-17 yr), Families of Youth (0-17 yr), and Older Adults (60+ yr) receiving mental health services from publicly funded mental health programs across the state.

Perception of Cultural Appropriateness/Quality for Youth, Adult and Older Adult:

- 1) Staff believed that I could grow, change and recover.
- 2) I felt free to complain.
- 3) Staff told me what side effects to watch for.
- 4) Staff respected my wishes about who is and is not to be given information about my treatment.
- 5) Staff was sensitive to my cultural/ethnic background.
- 6) Staff helped me obtain the information needed so I could take charge of managing my illness.
- 7) I was given information about my rights.
- 8) Staff encouraged me to take responsibility for how I live my life.
- 9) I was encouraged to use consumer-run programs.

The adult and older adult survey is based on the MHSIP tool and all 26 questions related to satisfaction domains are based on the validated MHSIP survey. The Youth and Family survey are based on the YSS-F form.

**Access Instructions:**

- » Access the report with the link provided on the UCLA-ISAP website.
- » Scroll to Figure 1 Mean satisfaction scores by domains and survey type table on page 9 for the most current data and view the Access Domain Score. You can also scroll to Appendix H at the end of the report for mean scores over time.

**Notes Pertaining to Data Shown in County Performance Workbook:**

- » The workbook will only contain the statewide averages, which is provided by the measure source; each county will receive their own CPS and TPS scores from UCLA.

## Primary Measure\* – Quality Domain Score (TPS)

**Link:** [Quality Domain Score Statewide Report](#)

**Measure Description:**

Percent of clients that "strongly agree" or "agree" with the Quality Perceptions Survey (TPS) domain questions. Clients include Adults and Youth receiving services in substance use from providers within the network of each county/regional model participating in the Drug Medi-Cal Organized Delivery System Waiver (DMC-ODS).

Adult Survey Questions:

- 1) I chose the treatment goals with my provider's help.

- 2) Staff gave me enough time in my treatment sessions.
- 3) Staff treated me with respect.
- 4) Staff spoke to me in a way I understood.
- 5) Staff were sensitive to my cultural background (race, religion, language, etc.).

#### Youth Survey Questions:

- 1) I received services that were right for me.
- 2) Staff treated me with respect.
- 3) Staff were sensitive to my cultural background (race/ethnicity, religion, language, etc.).
- 4) My counselor provided necessary services for my family.

Survey respondents used a 5-point Likert scale (strongly disagree to strongly agree) on which higher numbers indicated more positive perceptions of care/satisfaction. The percentage agreement is defined as "strongly agree and agree."

#### **Access Instructions:**

- » Access the report with the link provided on the UCLA-ISAP website.
- » Scroll to 2023 Figure 1. Percent in agreement for each survey item by domain – Adults on page 11 or 2023 Figure 4. Percent in agreement for each survey item by domain – Youth on page 13.

#### **Notes Pertaining to Data Shown in County Performance Workbook:**

- » The workbook will only contain the statewide averages, which is provided by the measure source; each county will receive their own CPS and TPS scores from UCLA.

## Additional Goal 2: Engagement in School

**Primary Measure\*** – Twelfth-graders who graduated high school on time

**Link:** [Twelfth-graders who graduated high school on time by race/ethnicity | KIDS COUNT Data Center](#)

### Measure Description:

Percent of twelfth-graders who graduated high school on time.

### Access Instructions:

- » Access the table with the link provided.
- » On the left side of the screen,
  - » Select the county that you are interested or the "For the State" button for all of California. You can also select the compare to California checkbox to compare a county to the state.
  - » Select the years you are interested in.
  - » Select "All" Races and any other races you are interested in viewing.
  - » Leave Data Type checkbox as "Percent."
- » Click on the "Trends" view to view the trend percentages. You can also view data in the table, map, or bar displays.
- » You can also scroll to the bottom of the table and click on the "Download Raw Data" button in the download the excel file.

### Notes Pertaining to Data Shown in County Performance Workbook:

- » The statewide rate for this measure is provided by measure source; the statewide median is calculated.

## Supplemental Measure+ – Student Chronic Absenteeism Rate

**Link:** [DataQuest \(CA Dept of Education\)](#)

### Measure Description:

The annual K–12 public school Chronic Absenteeism Rate by Race/Ethnicity, Student Group, or Academic Year (Multi-Year) by county.

Provides a total count of cumulatively enrolled students who were eligible to be considered chronically absent (Chronic Absenteeism Eligible Enrollment) and a count of students who were determined to be chronically absent (Chronic Absenteeism Count). The unduplicated count of students determined to be chronically absent (Chronic Absenteeism Count) divided by the Chronic Absenteeism Eligible Enrollment at the selected entity for the selected population using the available filters.

### Access Instructions:

- » Access the dashboard with the link provided.
- » On the Select filter
  - » Level: Select "County."
  - » Subject: Select "Absenteeism Data" and click "Submit."
- » On the next screen filters
  - » The year data: Select the most current years data.
  - » County: Select the county you are interested in and click "Submit."
- » On the next screen filters
  - » Select "Chronic Absenteeism Rate" and click "Submit."
- » Look at the Reports Table "Chronic Absenteeism Rate" for the county you selected. You can also look at the table with chronic absenteeism rates by race and ethnicity to identify health disparities.

### Notes Pertaining to Data Shown in County Performance Workbook:

- » The statewide rate for this measure is provided by measure source; the statewide median is calculated.

## Supplemental Measure+ – Meaningful Participation at School (CHKS)

**Link:** [The California School Climate, Health, and Learning Survey \(CalSCHLS\) System - Public Dashboards](#)

### Measure Description:

California Healthy Kids Survey (CHKS) percent of secondary school (Grades 7, 9, 11, and non-traditional) reporting they "Strongly Agree" or "Agree" to the Meaningful Participation in school questions.

### Access Instructions:

- » Access the dashboard with the link provided. If you are redirected to the Dashboards main page, please click on the Dashboards button and then select "Key Indicators: Secondary."
- » In the left column Steps 1 - 5 filters:
  - » Step 1: in the left column, select the county you are interested in or select "State" for all of California.
  - » Step 2: leave as "School Engagement and Supports."
  - » Step 3 Select Measure: please select "Meaningful Participation."
  - » Step 4 Select Student Characteristic: leave as "All Students." (You may also view characteristics of interest.)
- » View the percentile scores in the "Most Recent" display tab. You can also click on the Trends over Time display and County Map displays.

### Notes Pertaining to Data Shown in County Performance Workbook:



- » The rates shown here are the calculated averages from the four available rates: Grades 7, 9, 11, and non-traditional students.
- » The statewide mean is the calculated average across the statewide rates derived from Grades 7, 9, 11, and non-traditional students.
- » Counties with no available CHKS data for this measure are labeled as "N/A."

## Additional Goal 3: Engagement in Work

### Primary Measure\* – Unemployment rate

**Link:** [Local Area Unemployment Statistics \(LAUS\) - Local Area Unemployment Statistics \(LAUS\) - California Open Data](#)

#### Measure Description:

Local Area Unemployment Statistics (LAUS) rate by county for persons ages 16 years old and over.

Includes Not Seasonal data for State, Metropolitan Area, County, and Sub-County areas. Seasonal data is available in this file for the Los Angeles-Long Beach-Glendale Metropolitan Division only.

#### Access Instructions:

- » Access the table with the link provided.
- » Click on the "Download" button in the top upper right corner to download the CSV file.
- » Open the file. You may save it as an excel file.
- » Add filters to the top row and then:
  - » Filter column B Area Type "County" to the county that you are interested in.
  - » Filter column C "Year" by the years you are interested in.

- » View column K "Unemployment Rate". You can also create a chart in Excel to trend the unemployment rate.

**Notes Pertaining to Data Shown in County Performance Workbook:**

- » The rates for each county in the workbook are the average of unemployment rates across the 12 months (December to January) available.
- » The statewide rate for this measure is provided by measure source; the statewide median is calculated.

## Supplemental Measure+ – Unable to work due to mental problems (CHIS)

**Link:** [Log in | UCLA Center for Health Policy Research](#)

### Measure Description:

California Health Interview Survey (CHIS) percent of adults that responded that they were unable to work 31 days or more in past 12 months due to mental problems. To calculate the percentage, add the scores for "unable to work 31 days - 3 months" and "unable to work more than 3 months."

CHIS Question: Number of days unable to work due to mental problems in the past 12 months for adults.

Respondents were asked: Now think about the past 12 months. About how many days out of the past 365 days were you totally unable to work or carry out your normal activities because of your feeling nervous, depressed, or emotionally stressed?

Results are displayed for the following levels:

- » able to work all days
- » unable to work 7 days or less
- » unable to work 8 - 30 days
- » unable to work 31 days - 3 months
- » unable to work more than 3 months

### Access Instructions:

- » Go to the AskCHIS website using the link provided (Requires login - free to register and make an account.)
- » In the "Geographic Area" option select the county you are interested in or all of California.
- » In the "Topic" option, search for and select "Number of days unable to work due to mental problems." Choose the data with availability up to 2023.

- » Click on "Get Data" button to review the measure.
- » To calculate the percentage, do NOT manually add the scores for "unable to work 31 days - 3 months" and "unable to work more than 3 months" together. Instead, go to the top right corner of the chart where it says "Adjust Layout."
- » Under Adjust Layout, select "Collapse Topic."
- » Group "unable to work 31 days-3 months" and "unable to work more than 3 months" in the same row. Press "Ok."
- » This will show you your county rate for this measure.

**Notes Pertaining to Data Shown in County Performance Workbook:**

- » Counties highlighted have "statistically unstable" rates per the measure source.
- » The statewide rate for this measure is provided by measure source; the statewide median is calculated.

## Additional Goal 4: Overdoses

### Primary Measure\* – All Drug-Related Overdose Deaths

**Link:** [CA Overdose Dashboard](#)

#### Measure Description:

All Drug-Related Overdose Deaths Age-Adjusted Rate per 100,000 Residents ages 0 - 119 years based on place of residence.

#### Access Instructions:

- » Access the dashboard with the link provided.
- » Select "County Dashboards" and select the county you are interested in the drop down. You can also view statewide data by selecting the California Dashboard."
- » In the "Time Trend" display panel on the right of the screen, click on "Select Display Options" on the chart toolbar.
  - » Select the "Deaths" radio button on the "Select a data source."
  - » Select "All Drug/Opioids" radio button on the "Select the type of drug indicators."
  - » Select All Drugs in the drop-down menu on the "Death (per 100,000 residents)."
  - » Keep the "Age Adjusted" radio button as the "Select the type of rate."
- » Click on the Graph or Table view to view the measure indicator or download the table. You must do this to each visual display you are utilizing to filter to the specific data and year you would like to observe.
- » Note that you have to take the same steps for the "Geographic Distribution" and "Demographic Breakdown display panels with "Select Display Options" to view these charts.

### Notes Pertaining to Data Shown in County Performance Workbook:

- » (In Overdoses Tab) This indicator includes all overdose deaths, regardless of intent (e.g., unintentional, suicide, assault, or undetermined). This indicator does not include: (1) deaths related to chronic use of drugs (e.g., damage to organs from long-term drug use); 2) deaths due to alcohol and tobacco; and 3) deaths that occur under the influence of drugs, but do not involve acute poisoning (e.g., a car crash that occurred because the driver was drowsy from taking a prescription drug).
- » (In Overdoses Tab) Rates for Alpine, Amador, Colusa, Inyo, Lassen, Mariposa, Plumas, Sierra, Siskiyou counties may be unstable; interpret with caution per measure source.
- » The statewide rate for this measure is provided by measure source; the statewide median is calculated.

## Supplemental Measure+ – All Drug-Related Overdose Emergency Department Visits

**Link:** [CA Overdose Dashboard](#)

### Measure Description:

All Drug-Related Overdose ED Visits Age-Adjusted Rate per 100,000 Residents ages 0 - 119 years based on place of residence in California.

### Access Instructions:

- » Access the dashboard with the link provided.
- » Select "County Dashboards" and select the county you are interested in the drop down. You can also view statewide data by selecting the "California Dashboard."
- » In the "Time Trend" displays click on "Select Display Options" on the chart toolbar.

- » Select "ED Visits" on the "Select a data source."
- » Select "All Drug/Opioids" on the "Select the type of drug indicators."
- » Select "All Drugs" on the "Death (per 100,000 residents) related to" drop down menu.
- » Click on the Graph or Table view to view the measure indicator or download the table. You must do this to each visual display you are utilizing to filter to the specific data and year you would like to observe.
- » Note that you have to take the same steps for the "Geographic Distribution" and "Demographic Breakdown display panels with "Select Display Options" to view these charts.

**Notes Pertaining to Data Shown in County Performance Workbook:**

- » The statewide rate for this measure is provided by measure source; the statewide median is calculated.

## Additional Goal 5: Prevention and Treatment of Co-Occurring Physical Health Conditions

**Primary Measure\*** – Adults' Access to Preventive/Ambulatory Health Service

**Link:** [Medi-Cal Managed Care Technical Report - Volume 4](#)

**Measure Description:**

The percentage of adult Medi-Cal members 20 years of age and older who had an ambulatory or preventive care visit during the measurement year - Total (AAP-Tot).

**Access Instructions:**

- » Access the report with the link provided.

- » Select the Report Only Measures tab to review the AAP - Tot measure scores. Review the score(s) for the reporting unit that you are interested in. (Most reporting units are counties.)

**Notes Pertaining to Data Shown in County Performance Workbook:**

- » In the measure source linked above, most counties have multiple rates, representing rates from the different Medi-Cal Managed Care plans.
- » This workbook leverages county-specific rates calculated by DHCS; the dashboard linked above leverages plan-specific rates which may differ from the county-specific rates reflected in the workbook.
- » The statewide rate is calculated by DHCS.

**Primary Measure\* – Child and Adolescent Well-Care Visits**

**Link:** [Medi-Cal Managed Care Technical Report - Volume 4](#)

**Measure Description:**

The percentage of children ages 3 to 21 years who had at least one comprehensive well-care visit with a primary care physician (PCP) or an obstetrician/gynecologist (OB/GYN) practitioner (WCV).

**Access Instructions:**

- » Access the report with the link provided.
- » Select the Benchmark Comparison Tab to review the WCV measure scores.
- » Review the score(s) for the reporting unit(s) associated to the county that you are interested in. (Most reporting units are counties.)

**Notes Pertaining to Data Shown in County Performance Workbook:**



- » In the measure source linked above, most counties have multiple rates, representing rates from the different Medi-Cal Managed Care plans.
- » This workbook leverages county-specific rates calculated by DHCS; the dashboard linked above leverages plan-specific rates which may differ from the county-specific rates reflected in the workbook.
- » The statewide rate is calculated by DHCS.

## Supplemental Measure+ – Diabetes Screening for People with Schizophrenia or Bipolar Disorder Who Are Using Antipsychotic Medications

**Link:** [Medi-Cal Managed Care Technical Report - Volume 4](#)

### Measure Description:

The percentage of members 18–64 years of age with schizophrenia, schizoaffective disorder, or bipolar disorder who were dispensed an antipsychotic medication and had a diabetes screening test during the measurement year (SSD-AD).

### Access Instructions:

- » Access the report with the link provided.
- » Select the Report Only Measures Tab to review the SSD measure scores.
- » Review the score(s) for the reporting unit(s) associated to the county that you are interested in. (Most reporting units are counties.)

### Notes Pertaining to Data Shown in County Performance Workbook:

- » In the measure source linked above, most counties have multiple rates, representing rates from the different Medi-Cal Managed Care plans.

- » This workbook leverages county-specific rates calculated by DHCS; the dashboard linked above leverages plan-specific rates which may differ from the county-specific rates reflected in the workbook.
- » The statewide rate is calculated by DHCS.

## Supplemental Measure+ – Metabolic Monitoring for Children and Adolescents on Antipsychotics: Blood Glucose and Cholesterol Testing

**Link:** [Medi-Cal Managed Care Technical Report - Volume 4](#)

### Measure Description:

The percentage of children and adolescents 1–17 years of age who had two or more antipsychotic prescriptions and who received blood glucose and cholesterol testing (APM-BC).

### Access Instructions:

- » Access the report with the link provided.
- » Select the Report Only Measures Tab to review the APM-BC measure scores.
- » Review the score(s) for the reporting unit(s) associated to the county that you are interested in. (Most reporting units are counties.)

### Notes Pertaining to Data Shown in County Performance Workbook:

- » In the measure source linked above, most counties have multiple rates, representing rates from the different Medi-Cal Managed Care plans.
- » This workbook leverages county-specific rates calculated by DHCS; the dashboard linked above leverages plan-specific rates which may differ from the county-specific rates reflected in the workbook.
- » The statewide rate is calculated by DHCS.

## Additional Goal 6: Quality of Life

### Primary Measure\* – Perception of Functioning Domain Score (CPS)

**Link:** [Consumer Perception Survey Statewide Report - Spring 2023](#)

#### Measure Description:

CA Consumer Perception Survey (CPS) Reported Mean Satisfaction Score for the Perception of Functioning Domain for Adults (18-59 yr), Youth (13-17 yr), Families of Youth (0-17 yr), and Older Adults (60+ yr) receiving mental health services from publicly funded mental health programs across the state.

Adult – Perception of Functioning Questions:

1. I do things that are more meaningful to me.
2. I am better able to take care of my needs.

Appendix G: CY 2023 CPS - Perception of Care Domain Items

3. I am better able to handle things when they go wrong.
4. I am better able to do things that I want to do.
5. My symptoms are not bothering me as much (already is part of the MHSIP Adult Survey).

Youth and Family – Perception of Functioning Questions:

1. My child is better able to do things he or she wants to do.
2. My child is better at handling daily life. (existing YSS-F Survey item)
3. My child gets along better with family members (existing YSS-F Survey item).
4. My child gets along better with friends and other people (existing YSS-F Survey item).

The adult and older adult survey is based on the MHSIP tool and all 26 questions related to satisfaction domains are based on the validated MHSIP survey. The Youth and Family survey are based on the YSS-F form.

- 5. My child is doing better in school and/or work (existing YSS-F Survey item).
- 6. My child is better able to cope when things go wrong (existing YSS-F Survey item).

Rating Scales (Mean scores are based on, on the 1-5 scale)

- » Adult and Older Adult questions on satisfaction were measured on a five-point scale with 1 = Strongly Agree to 5 = Strongly Disagree. Responses of “not applicable” are coded to missing values.
- » Youth and Families of Youth questions on satisfaction were measured on a five-point scale with 1 = Strongly Disagree to 5 = Strongly Agree.

#### **Access Instructions:**

- » Access the report with the link provided on the UCLA-ISAP website.
- » Scroll to Figure 1 Mean satisfaction scores by domains and survey type table on page 9 and view the Functioning Domain scores. You can also scroll to Appendix H at the end of the report for mean scores over time.

#### **Notes Pertaining to Data Shown in County Performance Workbook:**

- » The workbook will only contain the statewide averages, which is provided by the measure source; each county will receive their own CPS and TPS scores from UCLA.

### **Supplemental Measure+ – Poor Mental Health days reported (BRFSS)**

**Link:** [Poor Mental Health Days | County Health Rankings & Roadmaps](#)

### **Measure Description:**

Average number of mentally unhealthy days self-reported in past 30 days for individuals ages 18 years and older (age-adjusted) from the Behavioral Risk Factor Surveillance System (BRFSS).

### **Access Instructions:**

- » Access the table with the link provided to access the Poor Mental Health days scores.
- » Scroll down to the Data and methods section Data tab and
  - » In the Search box, select the state or county of interest
  - » In the Select year box select the year you are interested in.
- » View the Poor Mental Health days scores. You can also access the map or download the Table to search/filter by counties.

### **Notes Pertaining to Data Shown in County Performance Workbook:**

- » If 2024 is selected for year of interest, 2021 will be the year of data used.
- » The statewide rate for this measure is provided by measure source; the statewide median is calculated.

## **Additional Goal 7: Social Connection**

**Primary Measure\*** – Perception of Social Connectedness Domain Score (CPS)

**Link:** [Consumer Perception Survey Statewide Report - Spring 2023](#)

### **Measure Description:**

CA Consumer Perception Survey (CPS) Mean Reported Satisfaction Score for the Social Connectedness Domain for Adults (18-59 yr), Youth (13-17 yr), Families of Youth (0-17 yr), and Older Adults (60+ yr) receiving mental health services from publicly funded mental health programs across the state.

#### **Adult – Perception of Social Connectedness Questions:**

1. I am happy with the friendships I have.
2. I have people with whom I can do enjoyable things.
3. I feel I belong in my community.
4. In a crisis, I would have the support I need from family or friends.

#### **Youth and Family – Perception of Functioning Questions:**

1. My child is better able to do things he or she wants to do.
2. My child is better at handling daily life (existing YSS-F Survey item).
3. My child gets along better with family members (existing YSS-F Survey item).
4. My child gets along better with friends and other people (existing YSS-F Survey item).
5. My child is doing better in school and/or work (existing YSS-F Survey item).
6. My child is better able to cope when things go wrong (existing YSS-F Survey item).

The adult and older adult survey is based on the MHSIP tool and all 26 questions related to satisfaction domains are based on the validated MHSIP survey. The Youth and Family survey are based on the YSS-F form.

Rating Scales (Mean scores are based on, on the 1-5 scale)

- » Adult and Older Adult questions on satisfaction were measured on a five-point scale with 1 = Strongly Agree to 5 = Strongly Disagree. Responses of "not applicable" are coded to missing values.
- » Youth and Families of Youth questions on satisfaction were measured on a five-point scale with 1 = Strongly Disagree to 5 = Strongly Agree.

#### **Access Instructions:**

- » Access the report with the link provided on the UCLA-ISAP website.
- » Scroll to Figure 1 Mean satisfaction scores for the Social Connectedness domain by survey type table on page 9. You can also scroll to Appendix H at the end of the report for mean scores over time.

#### **Notes Pertaining to Data Shown in County Performance Workbook:**

- » The workbook will only contain the statewide averages, which is provided by the measure source; each county will receive their own CPS and TPS scores from UCLA.

### **Supplemental Measure+ – Caring Adult Relationships at School (CHKS)**

**Link:** [The California School Climate, Health, and Learning Survey \(CalSCHLS\) System - Public Dashboards](#)

#### **Measure Description:**

California Healthy Kids Survey (CHKS) percent of secondary school (Grade 7, 9, 11, and non-traditional) respondents reporting they reporting 'Very Much True' or 'Pretty much true' to the caring adult relationship in school questions.

The Caring Adult Relationships question is: "At my school there is a teacher or some other adult who really cares about me, who notices when I'm not there, who listens to me when I have something to say."

Two-year aggregated and weighted report that encompass all schools that administered the CHKS within the two-year cycle within a county. Includes in-school and hybrid only settings.

### **Access Instructions:**

- » Access the dashboard with the link provided. If you are redirected to the Dashboards main page, please click on the Public Dashboards button and then select "Key Indicators: Secondary."
- » In the left column Steps 1 - 5 filters:
  - » Step 1: in the left column, select the county you are interested in or select "State" for all of California.
  - » Step 2: leave as "School Engagement and Supports."
  - » Step 3 Select Measure: please select "Caring Adult Relationships."
  - » Step 4 Select Student Characteristic: leave as "All Students." (You may also view characteristics of interest.)
- » View the percentile scores in the "Most Recent" display tab. You can also click on the Trends over Time display and County Map displays.

### **Notes Pertaining to Data Shown in County Performance Workbook:**

- » The rates shown here are the calculated averages from the four available rates: Grades 7, 9, 11, and non-traditional students.
- » The statewide mean is the calculated average across the statewide rates derived from Grades 7, 9, 11, and non-traditional students.
- » Counties with no available CHKS data for this measure are labeled as "N/A."



## Additional Goal 8: Suicides

### Primary Measure\* – Suicide deaths

**Link:** [EpiCenter: California Injury Data Online Dashboard](#)

#### Measure Description:

Counts of deaths with injury intent of suicide per 100,000 person years among Californians aged 0 to 119 years of age.

#### Access Instructions:

- » Access the dashboard with the link provided.
- » Click on the "Deaths" tab in the top upper left corner.
- » On the left side, click on "Filter by Place" and select the county you are interested, or use Ctrl key to select all counties for Statewide rates.
- » On the left side, click "Injury," and then select "Suicide" from the "Injury Intent" dropdown.
- » On the view option tabs, click on the Time Series tab. Then in the Injury Measure dropdown to "Rate" option to view the rate.

#### Notes Pertaining to Data Shown in County Performance Workbook:

- » Data is not provided for counties with fewer than 11 deaths; this is coded as "N/A."
- » The statewide rate for this measure is provided by measure source; the statewide median is calculated.

## Supplemental Measure+ – Non-Fatal Visits due to Self-Harm

**Link:** [EpiCenter: California Injury Data Online Dashboard](#)

### Measure Description:

Non-fatal injury ED visits filtered on Injury Intent of self-harm per 100,000 person years among Californians aged 0 to 119 years.

### Access Instructions:

- » Access the dashboard with the link provided
- » Click on the "ED Visits" tab in the top upper left corner.
- » On the left side, click on " Filter by Place," and select the county of residence you are interested, or use Ctrl key to select all counties for Statewide rates. You may also select the ED location.
- » On the left side, click "Injury", and then select "Self-harm" from the "Injury Intent" dropdown.
- » On the view option tabs, click on the Time Series tab. Then in the Injury Measure dropdown to "Rate" option to view the rate.

### Notes Pertaining to Data Shown in County Performance Workbook:

- » Data is not provided for counties with fewer than 11 deaths; this is coded as "N/A."
- » The statewide rate for this measure is provided by measure source; the statewide median is calculated.

# Appendix

## Identifying and Evaluating Disparities

This appendix provides a structured methodology for comparing demographic data from selected measures with U.S. Census data to identify and quantify disparities by race, sex, or age. This analysis creates an evidence base for developing more equitable policies, targeting resources effectively, and addressing systemic barriers that disproportionately affect specific communities.

Once you have stratified the measure of interest by demographic group, please follow the process below to identify and evaluate disparities:

- » Step 1: Gather demographic data from the U.S. Census.
- » Step 2: Standardize demographic categories between these sources through a crosswalk.
- » Step 3: Calculate population percentages for each demographic group.
- » Step 4: Compute and interpret representation indices to quantify disparities.

### Step 1: Gather demographic data from the U.S. Census

1. To identify racial or ethnic disparities, utilize the American Community Survey (ACS) [B03002 | Hispanic or Latino Origin By Race](#) Table.
  - a. On the left sidebar, click the "Filters" button
    - i. Under Geographies, click "County."
    - ii. Click "California."
    - iii. Select the county of interest.
    - iv. Click the "Filters" button on the left again to minimize the popouts.
  - b. Along the top bar:
    - i. Click "Dataset" and select the data source that matches the time period of the measure source. For example, if reviewing a measure from 2023, select a corresponding dataset from 2023. Note that ACS dataset includes both 1-year estimates and 5-year estimates.

Select the 1-year estimate, as it is based on the most current data.<sup>1</sup>

- ii. Click "Excel" in the top bar to download the data.
- c. The dataset includes figures for:
  - i. Not Hispanic or Latino (only subtotals)
    1. White alone
    2. Black or African American alone
    3. American Indian and Alaska Native alone
    4. Asian alone
    5. Native Hawaiian and Other Pacific Islander alone
    6. Some other race alone
    7. Two or more races:
  - ii. Hispanic or Latino (Only total figure)
- d. To identify disparities by age utilize the ACS [B01001 | Sex by Age](#) Table. And repeat steps 1a – 1c above. The dataset includes figures for males and females by various age groups.

## Step 2: Standardize demographic categories between these sources through a crosswalk

- » Compare the demographic category of the Census and County Performance Workbook Data Sources and combine them, as needed, to create comparable categories.
- » See the example below comparing data from the AB470 dashboard to the ACS B03002 table based on race/ethnicity

AB470 Category	ACS Category	Notes on Alignment
R1: Alaskan Native or American Indian	"American Indian and Alaska Native alone, not Hispanic or Latino"	Direct match with Census category

<sup>1</sup> U.S. Census, Using 1-Year or 5-Year American Community Survey Data; Available at <https://www.census.gov/programs-surveys/acs/guidance/estimates.html>

AB470 Category	ACS Category	Notes on Alignment
R2: Asian or Pacific Islander	"Asian alone, not Hispanic or Latino" + "Native Hawaiian and Other Pacific Islander alone, not Hispanic or Latino"	AB470 combines two Census categories; sum these Census categories for comparison
R3: Black	"Black or African American alone, not Hispanic or Latino"	Direct match with Census category
R4: Hispanic	"Hispanic or Latino (of any race)"	Direct match with Census category
R5: White	"White alone, not Hispanic or Latino"	Direct match with Census category
R6: Other	"Some other race alone, not Hispanic or Latino" + "Two or more races, not Hispanic or Latino"	"Other" category typically encompasses multiracial and other single races not specified
R7: Unknown	No equivalent	Exclude from representation or handle separately

### Step 3: Calculate Population Percentages

#### For Census Data

1. Identify total population counts for each racial/ethnic group in each county.
2. Calculate percentages: % of Group X = (Population of Group X ÷ Total County Population) × 100
3. Create a reference table with these percentages for each county.

### For County Performance Workbook Data Source

1. Identify total individuals in each racial/ethnic group per county.
2. Calculate percentages: % of Group X = (Count of Group X ÷ Total Count) × 100
3. Create a comparable table with these percentages.

## Step 4: Compute and interpret representation indices to quantify disparities

- » For each group (e.g., racial/ethnic group):
  - » Representation Index = (% of Group in County Performance Workbook Data Source) ÷ (% of Group in Census data)
- » Interpretation:
  - » Index = 1.0: Proportional representation
  - » Index > 1.0: Overrepresentation (e.g., 2.5 means 2.5 times the expected rate)
  - » Index < 1.0: Underrepresentation (e.g., 0.5 means half the expected rate)

## Example

The example below utilizes data from the AB470 dashboard and the ACS to identify disparities. As shown, racial/ethnic categories of "R1: Alaskan Native or American Indian" and "R3: Black" are highly overrepresented in the AB470 data by 2.05x and 3.27x, respectively.

County A	Census: 2023: ACS 5-Year Estimates, Table B03002		AB470: Adults Age 21 and Over, Total Specialty Mental Health Services (SMHS_TOTAL)		Representation Index
	Race/Ethnicity (Based on AB470 Categories)	Estimated Population	% of Population	Beneficiary Count	% of Population
R1: Alaskan Native or American Indian	18,057	0.18%	412	0.38%	2.05
R2: Asian or Pacific Islander	1,477,488	15.00%	6,846	6.25%	0.42
R3: Black	742,849	7.54%	27,002	24.64%	3.27
R4: Hispanic	4,753,369	48.27%	47,187	43.06%	0.89
R5: White	2,477,324	25.15%	25,495	23.27%	0.92
R6: Other	379,319	3.85%	2,630	2.40%	0.62
<b>TOTAL</b>	<b>9,848,406</b>	<b>100.00%</b>	<b>109,572</b>	<b>100.00%</b>	